



**FLOCERT**  
assuring fairness

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Cotswold Health Products  
Ms. Grace Howell  
Units 5-8, Tabernacle Road  
Wotton-under-Edge  
GL12 7EF  
Gloustershire  
United Kingdom

05.07.2019  
**FLO ID: 26411**

Important reminder:

FLOCERT kindly requests its clients to use the Ecert web portal to access and submit information related to their certification process. You might access the portal via the 'Customer login' area on the FLOCERT webpage: [www.flocert.net](http://www.flocert.net)

Note that you should have received by email a link to create your personal login to the portal. If this is not the case please email to [ecert@flocert.net](mailto:ecert@flocert.net). We will be happy to assist you with any kind of questions.

Dear Ms. Grace Howell,

We would like to inform you that based on the evaluation of the measures implemented by Cotswold Health Products concerning the fulfilment of the non-conformities identified during the Fairtrade audit dated 21 Dec 2018, FLOCERT decided on 05 Jul 2019 to issue a Fairtrade certificate for Cotswold Health Products.

We very much appreciate the efforts Cotswold Health Products put into the successful certification process and we are happy to announce that Cotswold Health Products is

## **FAIRTRADE CERTIFIED**

This means that Cotswold Health Products is Fairtrade certified for Herbs, herbal teas & spices and allowed to trade these products under Fairtrade conditions.

Your certificate is placed at your disposal in your Ecert web portal under tab *My data/ Certificate*. Please be aware that continued compliance with the Fairtrade Standard may be monitored during further Confirmation Audits.

To access the audit results as well as the related documents online please go to *My Data/ Audit Status/*, choose the respective audit from the table displayed there and then optionally select */Documents or /Audit Results*.

We recommend using the "Operator contact search" in your Ecert web portal regularly in order to verify the certification status of your buyers and/or suppliers.

Certifier for



In the event you will be required to report/verify your Fairtrade transactions, our Customer Service Team will contact you with further information on the reporting procedure as well as how to use our online reporting system.

For any further information, do not hesitate to contact Sarah Keogh, your certification contact at FLOCERT, at the email address S.Keogh@flocert.net or at phone number +44 (0)20 7440 8577.

We congratulate Cotswold Health Products and wish you further success in the Fairtrade system.

Best regards



**Sugumar Raman**  
**Director of Operations**  
**FLOCERT GmbH**

References:

- FLOCERT Fairtrade Certificate (*Ecert web portal -> My Data / Certificate*)
- FLOCERT Audit Result List (*Ecert web portal -> My Data / Audit status/ Audit results*)
- Ecert customer manuals (available on Ecert login page: <https://www.flocert.net/ecert-login>)